

# Regional digital transformation







Key achievements  
in the direction



18

regions have  
official CDTOs

160+

people are part  
of regional  
digital teams

250+

regional digital  
transformation projects

5

digital  
transformation  
project offices



CDTO efficiency  
dashboard by  
80 indicators  
and 9 areas





# Direction Development Timeline



Four years ago, Ukraine took a significant step by becoming one of the first countries to establish the role of CDTO – Chief Digital Transformation Officer

This solution allowed us to create a new culture of efficiency and modernise our management approaches



## 1mln+

Ukrainians in 3,268 villages got access to high-speed internet through the Internet Subvention project

## 6K+

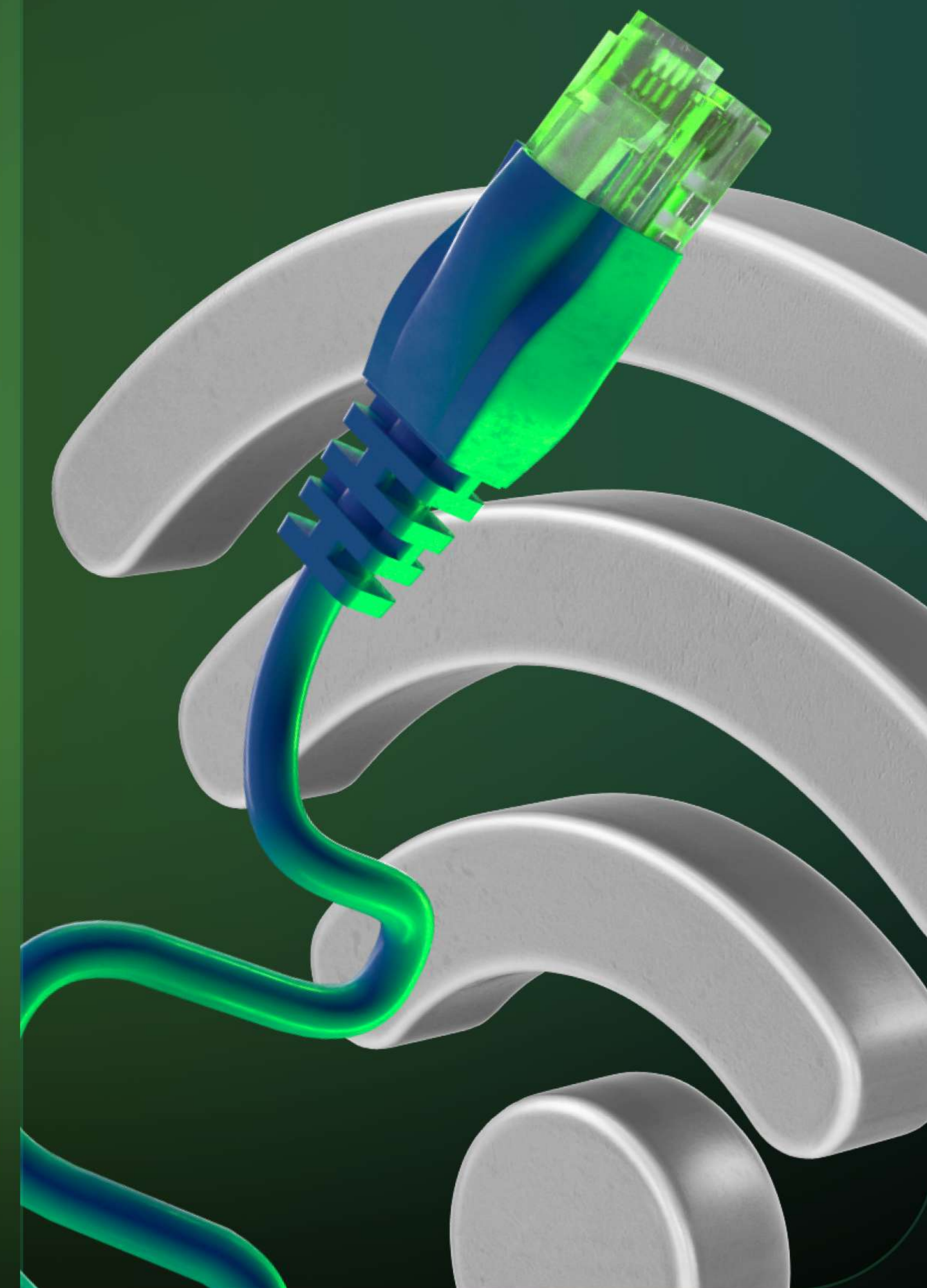
shelters in schools are provided with open access to the internet

## 20K+

Wi-Fi hotspots in schools, libraries and public institutions

## 9.2K+

schools have implemented modern information systems





## E-democracy

84%

of communities have  
introduced electronic  
appeals

75%

of communities have  
introduced electronic  
petitions

1 097

communities have  
introduced electronic  
petitions

1 226

communities have  
introduced electronic  
appeals

400

communities have  
introduced  
e-consultations

## Administrative Services Centre

250

ASCs provide  
passport services

ASCs are now  
available in 90%  
of communities

900

ASCs are equipped with  
alternative power supply,  
ensuring services to  
residents during blackouts



# The Territorial Community Digital Transformation Index in Ukraine

## Assessment of the level of community development in five areas

digital economy

digital skills

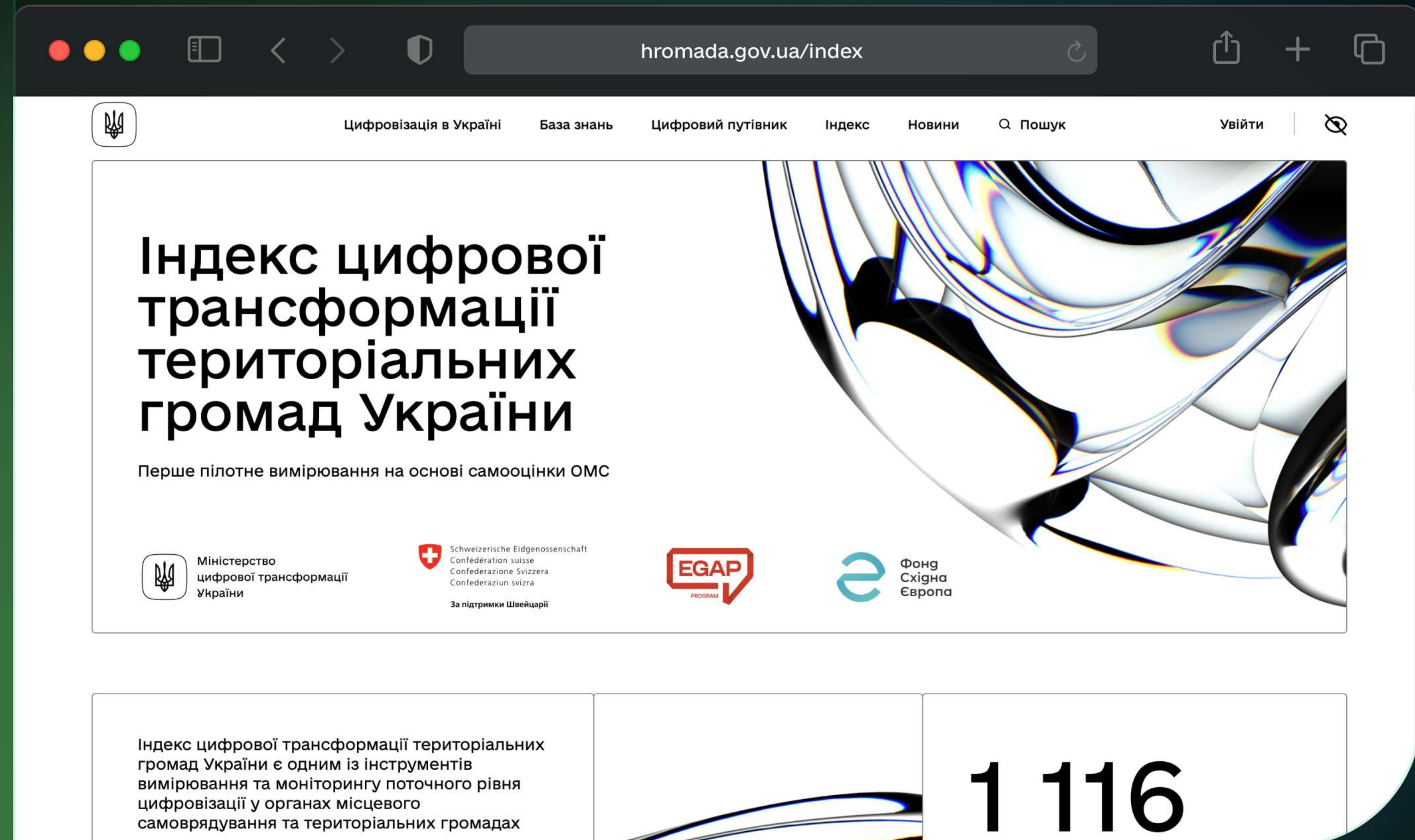
infrastructure

public services

local government transformation



This tool not only analyses successes but also helps build roadmaps for the development of each community





# Diia.Digital Hromada

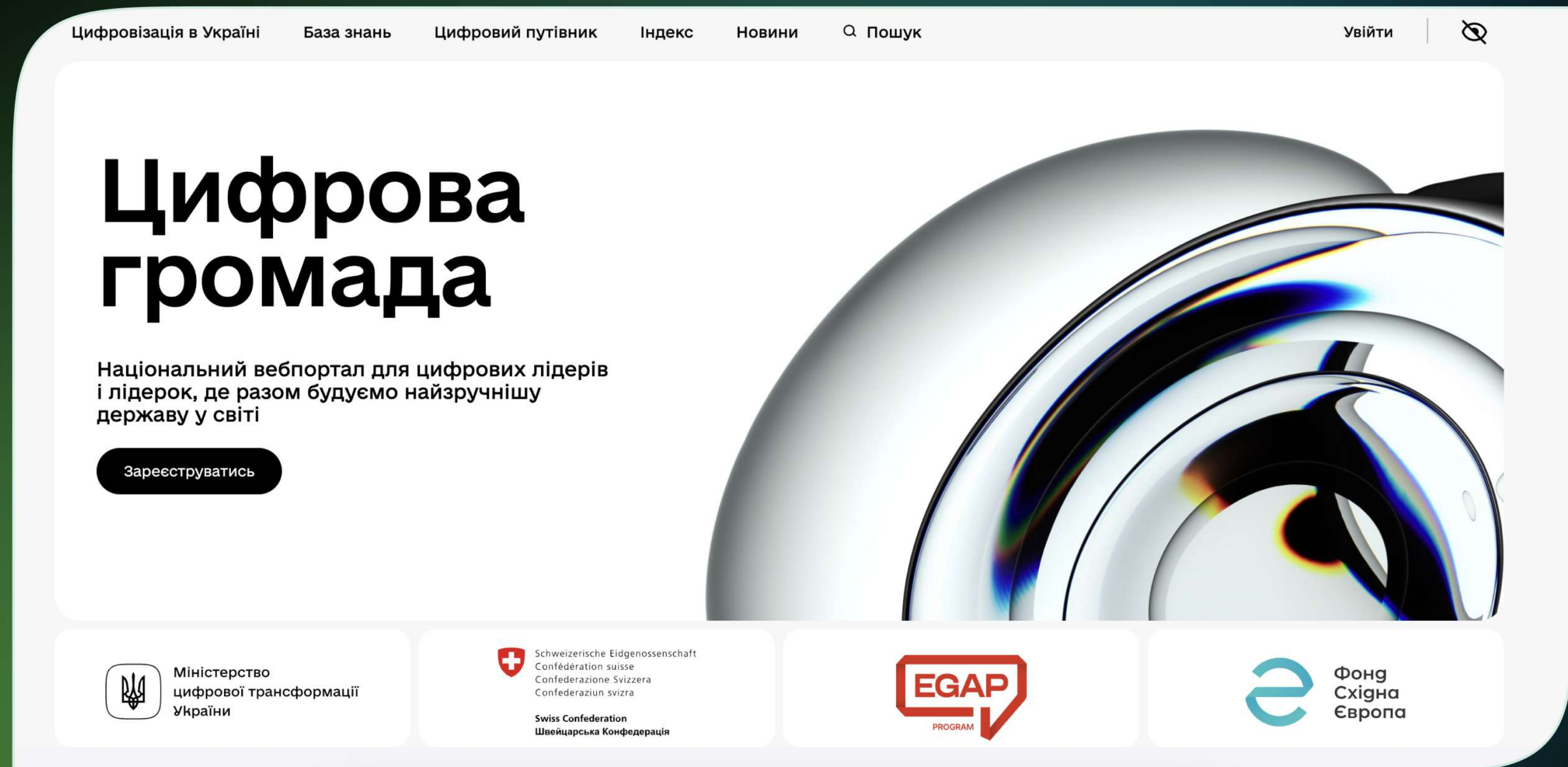
A national one-stop-shop portal for digital leaders of territorial communities, featuring a list of all available state digital solutions, digitalisation projects, methodological instructions, and a knowledge base

950+

communities have appointed digital leaders who actively use the portal

350+

adopted local informatisation programmes





# Innovation projects in the regions



## Vinnytsia region

A digital pass register was created



## Ternopil

The first immersive hub with AR headsets, holographic devices and digital whiteboards was opened



## Lviv

Cashless payment for intercity transport was introduced



## Transcarpathia

The regional web portal Dopomoga Zakarpattia and the app My Zakarpattia with e-services for residents, IDPs, and relocated businesses were developed



## Kirovohrad region

Flight City 4.0A Technopark was launched to attract investment partners



## Cherkasy region

An interactive map of radiation background monitoring was introduced



## Innovation projects in the regions

### Zaporizhzhia

Introduced a municipal video monitoring and analytics system with 458 cameras



### Volyn and Chernihiv region

Were opened 12 energy-independent Administrative Service Centres

### Rivne region

Analytical portal was launched

### Poltava region

A register of social benefits for residents of 60 communities was launched

### Kyiv region

A project on cybersecurity for infrastructure, including monitoring and response to cyber incidents, was implemented

### Dnipro

A project to provide 100+ veteran services in Administrative Service Centres was launched



### Odesa region

The Spilnota platform, which connects communities and donors for transparent and effective interaction, is now operational





## Innovation projects in the regions



### Kharkiv region

Developed the mobile app Social Services for Kharkiv Region offering 28 local social services



### Kherson region

Installed 12 autonomous modules near medical institutions to ensure uninterrupted internet access during blackouts



### Luhansk region

Implemented a system for tracking the distribution of humanitarian aid to IDPs



### Ivano-Frankivsk

Developed an interactive geoinformation system to monitor flood-damaged infrastructure and the construction of flood control structures



### Zhytomyr region

13 digital educational centres and 17 STEM laboratories were opened in schools



# Results

2024



**4 new CDTOs**

appointed in regional military  
administrations

**48**

territorial communities  
have adopted a local  
informatisation programme

**143+**

schools have implemented  
educational information  
systems

**4 regions**

have adopted an  
informatisation  
programme

**6 156+**

access points equipped with  
Wi-Fi zones for free internet  
access for visitors and staff  
of schools, libraries, ASCs,  
and social protection  
facilities

**65%**

of digital leaders of local  
authorities appointed and  
registered on Diia.Digital  
Hromada

**40+**

regional digital  
transformation projects  
launched



# Outlines

2025



Introduction of the  
public Territorial  
Community Digital  
Transformation Index  
in Ukraine

Approval by the  
Cabinet of Ministers  
of Ukraine

«List of indicators of the Digital  
Transformation Index of Regions and  
the Territorial Community Digital  
Transformation Index in Ukraine»

Implementation  
of 5 new services  
on the Diia.Digital  
Hromada portal

Introduction of  
the public Digital  
Transformation Index  
of Regions

Implementation of  
OKR in the regions

Rebranding and  
relaunch of the  
Diia.Digital Hromada  
portal

Approval of the  
Ministry of Digital  
Transformation's order

'Methodological Recommendations for  
Measuring the Indicators of Calculating  
the State of Digitalisation at the  
Regional and Local Levels'

Approval by the  
Cabinet of Ministers  
of Ukraine

'Standard Qualification Requirements  
and Standard Functional  
Responsibilities for Deputy Heads of  
Regional, Kyiv, and Sevastopol City State  
Administrations for Digital  
Development, Digital Transformation,  
and Digitalisation (CDTO)'