International cooperation

Ukraine is confidently moving towards becoming a global digital leader

It all began with the ambition to build the most user-friendly digital state in the world, and make the Ministry of Digital Transformation the most effective global partner for governments, international organisations, tech businesses, and citizens

Amazon Web Services in Davos

Meta

Recorded Future

Accenture

Grammarly

Google

100+ meetings with international partners

Visa

Amazon Web Services

Mastercard

Meta

Palantir

Cisco

E-Governance Academy

During the Tallinn Digital Summit 2024, Valeriya Ionan **announced the launch of a brand and platform of digital Ukraine**

A one-stop shop for all Ukrainian initiatives internationally in GovTech, IT, and Tech

The official launch

in February 2025

Ukraine is a Global Digital Leader

EGDI

The E-Government Development Index

1	🇰🇷	Republic of Korea
2	🇩🇰	Denmark
3	🇪🇪	Estonia
4	🇸🇦	Saudi Arabia
5	🇺🇦	**Ukraine**
6	🇸🇬	Singapore
7	🇬🇧	Great Britain
8	🇳🇿	New Zealand
9	🇯🇵	Japan
10	🇰🇿	Kazakhstan

In 2018 Ukraine ranked

102nd

▲ 97
positions in six years

Diia - one of **the best inventions in the world in 2024**

According to TIME

Online Marriage was awarded as the first **fully digital** marriage process

10:30

TIME

SUBSCRIBE

← THE BEST INVENTIONS OF 2024

Click Here for 'I Do'

Diia

1 MINUTE READ

Viktor Fridshon—Global Images Ukraine/Getty Images

These are independent reviews of the products mentioned, but TIME receives a commission when purchases are made through affiliate links at no additional cost to the purchaser.

TIME

Дія
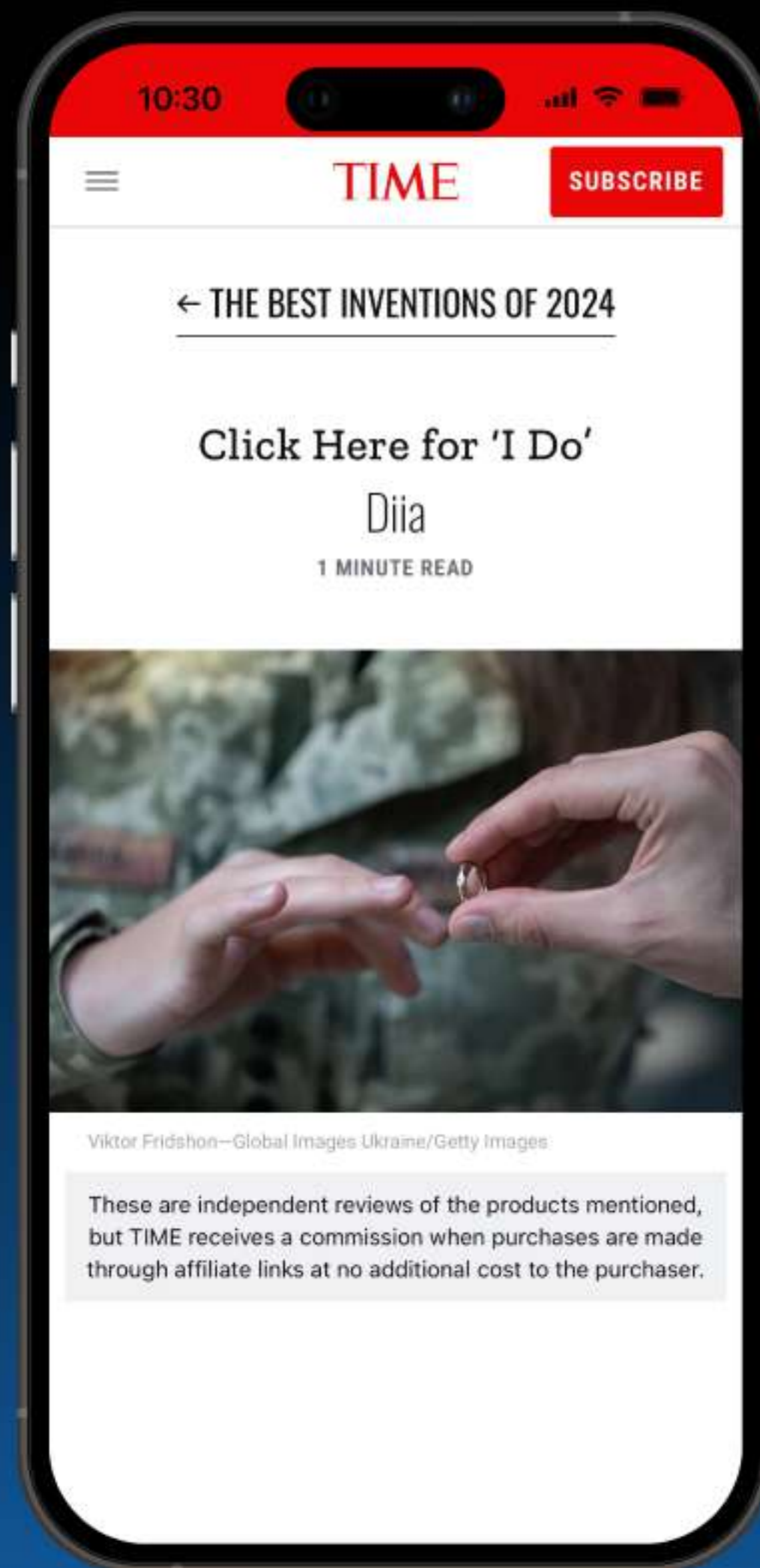
Open Data Maturity

1. 🇫🇷 France
2. 🇵🇱 Poland
3. 🇺🇦 Ukraine
4. 🇸🇰 Slovakia
5. 🇮🇪 Ireland
6. 🇪🇸 Spain
7. 🇱🇹 Lithuania
8. 🇨🇿 Czech Republic
9. 🇨🇾 Cyprus
10. 🇪🇪 Estonia

🇺🇦 Level of open data maturity
97%

🇪🇺 Level of open data maturity
83%

MiniDigit is a leader among Ukrainian government agencies in terms of European integration

The EU Report on the Enlargement Package, Section: "Digital Transformation and Media"

3,5
The EU Commission score

E-Government Development Index

In 2024, Ukraine ranked 30th, up from 46th in 2022

E-Gonent Development Index

Ukraine ranked 84th

The Global Innovation Index   **2023 рік**

ranked 55th

Digital Quality of Life Index   **2023 рік**

Ukraine secured 1st place in fixed internet stability

Cooperation
with International
Organisations

Cooperation with OECD

Ukraine is finalising its membership in the OECD's Committee on Digital Economy Policy

Cooperation with the Nordic Institute of Interoperability Solutions (NIIS)

Integration into international platforms

Increase in transparency and efficiency

Security in public services

NIIS supports the implementation of international standards to optimise the operation of electronic government systems

GGTC in Kyiv

January 2024 🇨🇭 Switzerland, Davos

Intentions for the launch of the 2nd GovTech centre in Kyiv

May 2024 🇨🇭 Switzerland Zurich

Mykhailo Fedorov, Mirek Dušek and VictorLiakh signed the memorandum of opening the GGTC in Kyiv

December 2024 🇺🇦 Ukraine, Kyiv

The official launch of GGTC in Kyiv

Kyiv
Global Government
Technology Centre

Cooperation with ITU

Blocking of russian candidates for key positions within ITU's structure

Safeguarding Ukraine's radio frequency resources

Cooperation with ESCO

Outlining strategic directions for developing national cybersecurity

Harmonising Ukraine's cyber policies with European standards

Cooperation with UNDP

Key directions of cooperation

Digital inclusion

Development of digital literacy

Digitalisation of public services

Support for innovations and startups

Digital security and resilience

Cooperation with UNICEF

A primary focus is on the development of digital education

Educational materials and platforms have been developed to enhance digital literacy

Tools addressing media literacy, cybersecurity, financial literacy, and an interactive simulator have been created

Programs for online child protection and cybersecurity awareness campaigns are also actively being implemented

Ukraine is actively involved in global initiatives

Diia.Engine aligns with the GovStack specifications

Participation in GovStack allows Ukraine to access best practices

Under the GovStack program, Ukraine joined the EU's GovTech Incubator, comprising 14 countries and 21 partner organisations

MinDigit and the Ukrainian Startup Fund are the only participants outside the EU

Cooperation with Governments

🇺🇦 Ukraine – Estonia 🇪🇪

An example of a strategic digitalisation partnership
built on mutual expertise exchange

5+
years of a partnership

трембіта

The Trembita data exchange system is based on the Estonian X-Road technology

2022

mRiik – a pilot project was implemented

85%
of user satisfaction in Beta testing

A new app was developed basing on the experience of a collaborative pilot

Under the Tallinn Mechanism, Estonia coordinates international assistance

Educational initiatives supported by Estonian organisations

estpev   eGA   ICT CLUSTER VARNA

Ukraine and Estonia are jointly developing a new roadmap and memorandum to develop this partnership further

🇺🇦 Ukraine – United States 🇺🇸

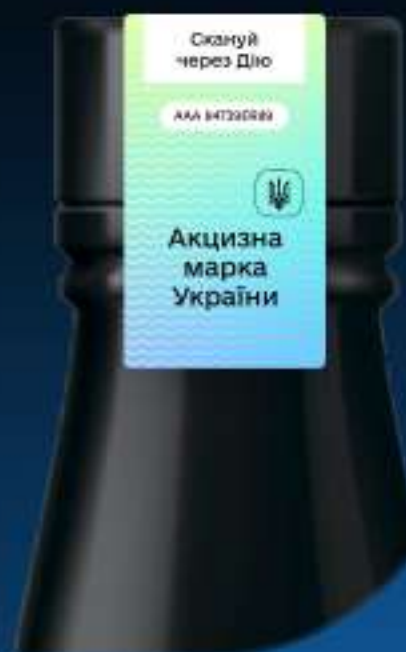The United States is one of Ukraine's key strategic partners

Together we are digitalising Ukraine's recovery, ensuring transparency and rebuilding telecom infrastructure

through USAID projects

One of the main areas of collaboration is supporting the Diia ecosystem

Дія

The development of the e-Excise electronic system is underway

Cybersecurity remains a priority in this partnership

A business cyber diagnostics programme and audits of 41 government institutions were launched to identify and address vulnerabilities

Implementation of an electronic system in the construction and fishery sectors, as well as digital services for seafarers

With TAPAS and DTA projects

The Discovery Phase on implementing Diia has finished

With the support of **USAID** FROM THE AMERICAN PEOPLE

Дія +
- 🇪🇨 Ecuador
- 🇦🇲 Armenia
- 🇿🇲 Zambia
- 🇬🇹 Guatemala

The e-Recovery service was developed and implemented

🇺🇦 Ukraine – United Kingdom 🇬🇧

2021

Memorandum was signed

A strategic partnership encompassing digital public services, education, and innovation

2023

- Cooperation in the field of digital education was expanded

- A memorandum was signed with the UK's Department for Business and Trade

- The UK-Ukraine Tech Bridge was launched between the UK government and the MinDigit to strengthen ties between the two countries' technological ecosystems

Through the program, thousands of Ukrainians received training from leading international companies such as Deloitte, Oracle, Salesforce, Cisco, and Re:coded

Access to expert support from InnovateUK, techUK, and Edenbase

The UK-Ukraine Tech Bridge facilitated the participation of a national delegation at London Tech Week and organised key events such as the UK-Ukraine Tech Forum, Cybersecurity Roundtable, and Tech Unity: UK & Ukraine

The launch of the Investment Accelerator, where 20 startups raised $7.4 million in investments and grants within six months

2024

A memorandum with RAND Europe solidified joint efforts in digital development, innovation, and technology

🇺🇦 Ukraine – 🇬🇧 United Kingdom – 🇪🇪 Estonia

2023

A memorandum of understanding was signed outlining areas of cooperation, such as

AI **open data** **digital public services**

2024

Five workshops were conducted, focusing on digital service modernisation, AI solutions development, public engagement in digitalisation, and platforms such as Trembita and Diia.Engine.

The United Kingdom supports establishing an AI Center of Excellence (AI CoE)

The goal is to position the countries among the top three global leaders in developing AI solutions for GovTech by 2030

Tallinn Digital Summit 19–20 November 2024

🇺🇦 Ukraine – Switzerland 🇨🇭

5+
years of cooperation

Switzerland supported Ukraine's digitalisation efforts early on, contributing to foundational projects such as Diia, e-Baby, and the world's fastest business registration system
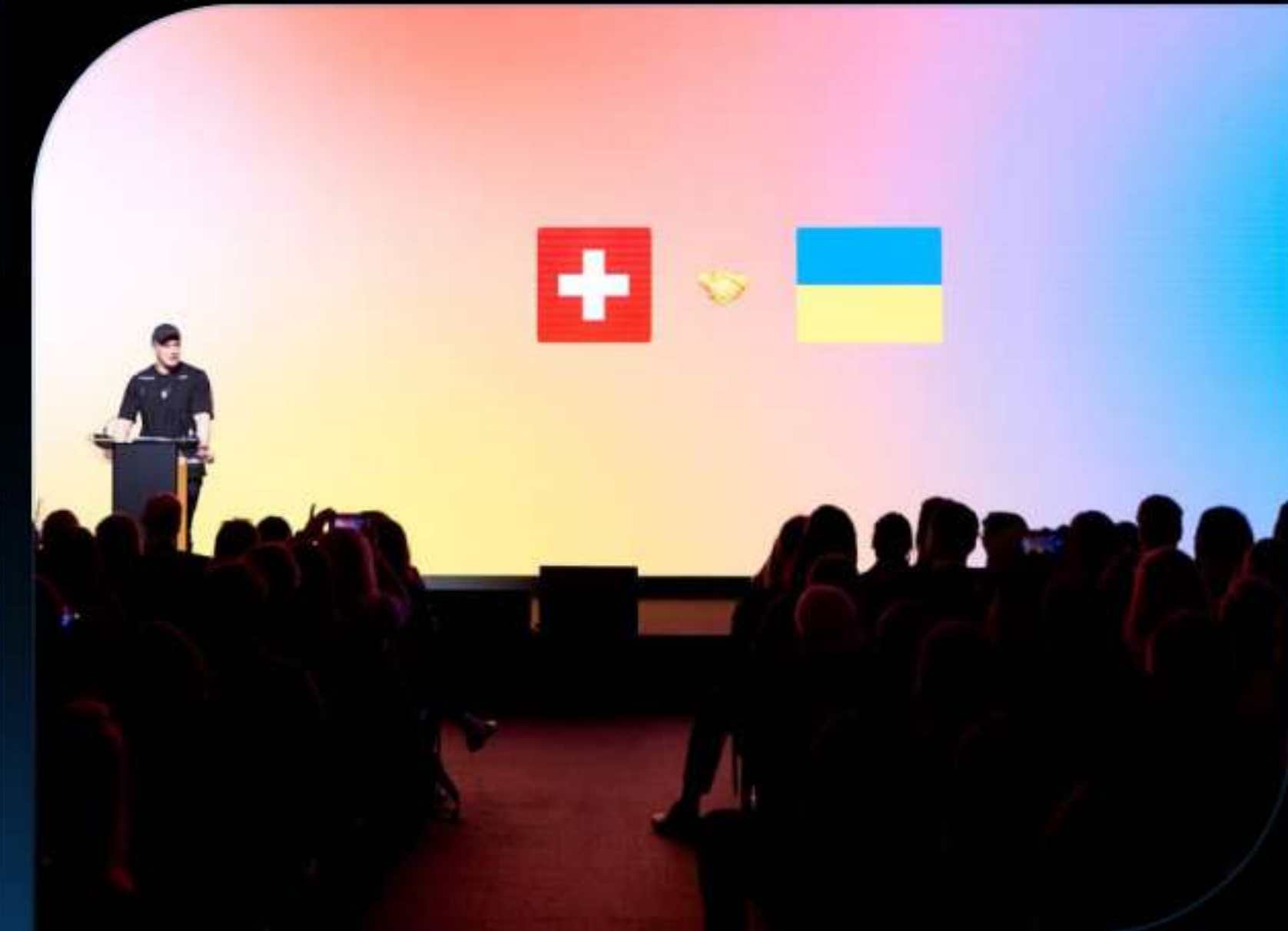

The programme is implemented by the Eastern Europe Foundation with backing from the Swiss government

Support for GovTech innovations to automate government processes and enhance open data collection

Support for GovTech innovations to automate government processes and enhance open data collection

The expansion of digital solutions for local governments is contributing to the decentralisation of digitalisation

Improvement of digital literacy through the Diia.Education platform and the creation of digital hubs in regions

2022

A new memorandum was signed, securing 58.7 million Swiss francs for 2024–2028 to support public administration transformation and regional digitalisation

Joint meetings of the Ukrainian-Swiss committee, including the 13th in 2021 and the 14th in 2024, have helped coordinate new areas of cooperation

2022

Switzerland allocated 15 million Swiss francs

🇺🇦 Ukraine – Spain 🇪🇸

Ukraine's cooperation with FIIAPP has become a significant element in the country's integration into the European digital space and modernisation of public administration

FIIAPP COOPERACIÓN ESPAÑOLA

FIIAPP supports educational initiatives, providing training for civil servants and helps harmonise the Ukrainian legislation with European norms in the field of digitalisation

Technical support for adopting innovative digital solutions and aligning with European standards

Strengthening the institutional capacity of the MinDigit by developing strategic documents and adopting best practices in e-governance

🇺🇦 Ukraine – Sweden 🇸🇪

Ukraine and Sweden maintain close cooperation in digitalisation, supported by the Swedish International Development Cooperation Agency (Sida) and Swedfund International

Sida

Support for the Diia ecosystem

Expanding Administrative Service Centres (CNAPs)

Enhancing access to public resources by establishing a Digital Accessibility Competence Centre

Community recovery and public service transformation, ensuring transparency and efficiency in digital processes

Swedfund International

In 2024, Swedfund International opened an office in Kyiv to provide strategic support for Ukraine's resilience and recovery

The organisation is conducting studies to develop a national cloud strategy, marking a vital step in modernising public administration
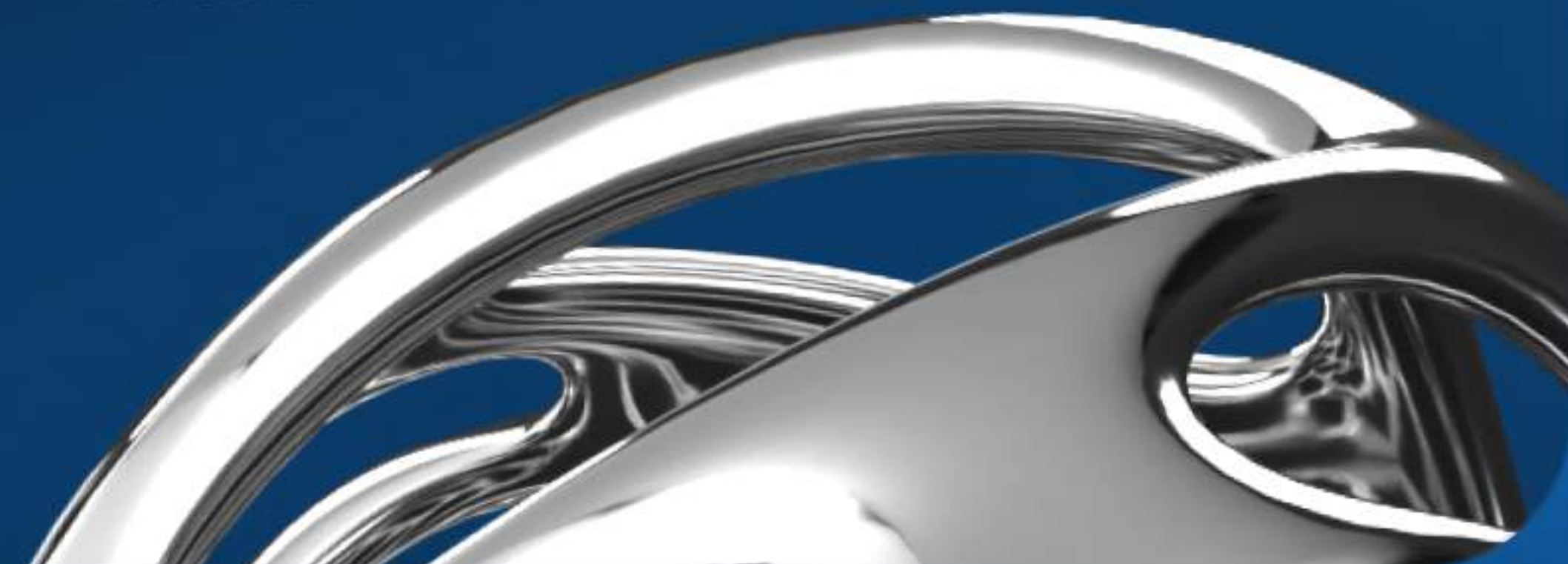
🇺🇦 Ukraine – Quebec 🇨🇦

2023

Initiated a partnership by signing a Letter of Intent

Implementation of innovative solutions to improve the accessibility and quality of public services

By leveraging Quebec's experience, Ukraine is enhancing governmental transparency and modernising digital platforms

🇺🇦 Ukraine – Latvia 🇱🇻

2023

A Memorandum of Cooperation was signed

This partnership aims to exchange expertise in spectrum policy, telecommunications, and accessing European funding

Latvia provides technical assistance by preparing recommendations for telecom development and guides for securing EU funding

🇺🇦 Ukraine – Germany 🇩🇪

The partnership between Ukraine and Germany, implemented through the German organisation GIZ, plays a significant role in Ukraine's digital transformation

GIZ actively supports expanding Diia's functionality, introducing new services, and enhancing user experience

Special emphasis is placed on educational initiatives such as Diia.Education, which focuses on boosting digital skills among citizens, entrepreneurs, and public servants

GIZ facilitates the development of digital leaders through the CDTO Campus initiative and supports pilot GovTech projects

🇺🇦 Ukraine – Austria 🇦🇹

The partnership between Ukraine and Austria focuses on digitalisation and the restoration of broadband internet infrastructure

2022

A Memorandum was signed

🇺🇦 Ukraine – Poland 🇵🇱

Poland became one of the first countries to accept digital documents in Diia

First foreign Diia.Business centre opened in Warsaw

Poland has also become a reliable partner in the storage of Ukraine's critical databases, in particular through a data centre for the State Tax Service

Poland has transferred 24K+ Starlink terminals

2024

A memorandum was signed to cooperate on AI, e-governance, telecommunications, and combating disinformation

Work is underway on the integration of this service with the Polish mObywatel application

🇺🇦 Ukraine – Japan 🇯🇵

2023

The Ministry of Digital Transformation of Ukraine signed a memorandum with the Ministry of Digitalisation of Japan

The cooperation focuses on ensuring maximum protection of Ukraine's critical infrastructure, leveraging Japan's unique expertise in countering cyberattacks

2024

A joint CTF competition was held to enhance the protection of digital infrastructure

Japan, through its partnership with Rakuten, supports the implementation of telecommunications solutions, telemedicine, and educational projects, contributing to the integration of Diia

🇺🇦 Ukraine – Republic of Korea 🇰🇷

2021

Memorandum signed

One of the key projects was an educational course for businesses aimed at creating an inclusive environment for people with disabilities

Korean business delegations are actively discussing infrastructure and digital projects aimed aimed at restoring Ukraine with the help of Korea's advanced technologies

🇺🇦 Ukraine – Armenia 🇦🇲

2023

Letter of Intent signed

🇺🇦 Ukraine – Finland 🇫🇮

2023

Memorandum of cooperation in digital transformation and sustainability signed

Ukrainian startups presented their developments at a deep-tech conference in Finland

🇺🇦 Ukraine – Guatemala 🇬🇹

2023

Memorandum for the implementation of the Diia ecosystem signed

🇺🇦 Ukraine – Romania 🇷🇴

2023

Memorandum for cooperation in digital innovation, transformation, and technology signed

🇺🇦 Ukraine – Ethiopia 🇪🇹

2023

Memorandum on digital transformation signed

🇺🇦 Ukraine – Ecuador 🇪🇨

2024

MoU for cooperation in the field of digitalisation signed

The Ministry of Digital Transformation of Ukraine **coordinates the Tallinn Mechanism** for one year

The Catalog portal has been created

🇺🇦 **+** 🇨🇦 🇩🇰 🇪🇪 🇫🇷 🇩🇪 🇮🇹 🇳🇱 🇵🇱 🇸🇪 🇬🇧 🇺🇸

The participating countries accumulated

€200M

102 recipients

65 projects

30 donors

2022-2023	**40 000** Starlink terminals were transferred for operation
2024-2025	Poland provides subscriptions for 24K terminals and Germany for 10K
January 2025	New delivery of 5K terminals from Poland is expected
2025	Delivery of One Web satellite systems is planned